



## Oil Ordering Information for 2019

ORDER DATE DEADLINE (always a Friday)	LATEST EXPECTED DELIVERY DATE * (by 5pm)
11 <sup>th</sup> January	24 <sup>th</sup> January
8 <sup>th</sup> February	22 <sup>nd</sup> February
8 <sup>th</sup> March	22 <sup>nd</sup> March
5 <sup>th</sup> April	19 <sup>th</sup> April
10 <sup>th</sup> May	24 <sup>th</sup> May
7 <sup>th</sup> June	21 <sup>st</sup> June
5 <sup>th</sup> July	19 <sup>th</sup> July
9 <sup>th</sup> August	23 <sup>rd</sup> August
6 <sup>th</sup> September	20 <sup>th</sup> September
4 <sup>th</sup> October	18 <sup>th</sup> October
8 <sup>th</sup> November	22 <sup>nd</sup> November

**NO SYNDICATE ORDER IN DECEMBER - Daily orders still available**

\* The last delivery date for each order is estimated and may be subject to change.

### Order by phone or email

Affinity will assist with any questions/queries about your oil delivery or order between 9am and 4.30pm



**somersetbuying@af-affinity.co.uk**



**01603 881888**

### Delivery Timescale

Your order will be delivered within a maximum of 10 working days from the order date. If you find that you need an urgent delivery outside the syndicate, please contact Affinity who will be happy to place your order at the best rate available on the day.

### TOP TIPS

To help the scheme run smoothly please be aware of the following:

- The minimum order quantity for heating oil is 500 litres
- Check the amount in your tank regularly
- Ensure that all necessary vehicular access is clear to your premises
- Please ensure any delivery instructions are given at the time of ordering, for example if you need a telephone call the day before or you need a particular tank size
- Regularly check the condition of your oil tank. All our suppliers reserve the right to refuse delivery to tanks that are damaged or not properly maintained
- Failed deliveries or late cancellations may incur a charge from the supplier
- Notify us of any changes in your address or contact details
- Ensure your Boiler or AGA is service regularly
- Be specific in the product you are ordering to ensure it is compatible with your Boiler or AGA